



Your business
is our business.

REDACTED FOR PUBLIC INSPECTION

7852 Walker Drive, Suite 200
Greenbelt, Maryland 20770
phone: 301-459-7590, fax: 301-577-5575
internet: www.jsitel.com, e-mail: jsi@jsitel.com

June 28, 2016

Via Hand Delivery

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Washington, DC 20554

Re: WC Docket No. 14-58
Revised 2016 ETC Annual Report of Wood County Telco (Solarus)
Study Area Code 330974

Dear Ms. Dortch:

On behalf of Wood County Telco (Solarus) ("Wood County"), JSI files the attached revised confidential version of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules.¹ This revised submission provides additional financial reporting information and replaces in entirety the FCC Form 481 initially filed on June 17, 2016.

Company seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information.² The revised redacted version is being filed this date via the FCC's Electronic Comment Filing System. In addition, attached is a letter requesting confidential treatment under Sections 0.457 and 0.459 of the Company's Five-Year Service Quality Improvement Plan Progress Report required by Section 54.313.³

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall
JSI Vice President
301-459-7590
jkuykendall@jsitel.com

¹ 47 C.F.R. §§ 54.313, 54.422.

² *Connect America Fund et al.*, WC Docket Nos. 10-90 and 14-58, Protective Order, DA 16-296 rel. March 22, 2016 (Protective Order). 47 C.F.R. § 54.313(f)(2).

³ 47 C.F.R. §§ 0.457, 0.459, 54.313.



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June 28, 2016

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Washington, DC 20554

**Re: WC Docket No. 14-58
2016 ETC Annual Report of Wood County Telco (Solarus)
Study Area Code 330974
Request for Confidentiality**

Dear Ms. Dortch:

John Staurulakis, Inc. ("JSI"), on behalf of its client Wood County Telco (Solarus) (the "Company") hereby requests, pursuant to Sections 0.457 and 0.459 of the Commission's rules,¹ withholding from public inspection certain information contained in an attachment to the above referenced reporting requirement. The Company provides the following in support of its request, numbered consistent with the subparagraphs of Section 0.459(b).²

1. The information for which the Company is seeking confidential treatment is an attachment to the Company's annual reporting information pursuant to Sections 54.313 and 54.422 of the Commission's rules ("Report").³
2. Pursuant to Section 54.313(a)(1), Rate-of-Return Eligible Telecommunications Carriers ("ETCs") must file with the Commission a Progress Report on its Five-Year Service Quality Improvement Plan ("Progress Report") which is contained in the attachment to the 2016 Report.⁴
3. The information contained in attachment for which the Company seeks the withholding from public inspection is the entirety of data pertaining to the Company's Progress Report provided at FCC Form 481 Line 112 attachment. Information of this nature is confidential commercial information routinely withheld from public inspection.

¹ 47 C.F.R. §§ 0.457, 0.459.

² 47 C.F.R. § 0.459(b)(1) through (9).

³ 47 C.F.R. §§ 54.313, 54.422.

⁴ 47 C.F.R. §§ 54.313(a)(1).

4. With respect to identifying the degree to which the subject attachment concerns a service that is subject to competition, the information is of a financial and competitive nature regarding the provision of telecommunications services. The Line 112 attachment contains competitively sensitive information related to proposed improvements or upgrades and maintenance the Company's network.

In its *March 5, 2013 Order*, the FCC. The FCC specified that for rate-of-return carriers, the five-year plans "should describe the carrier's network improvement plan, which should provide greater visibility into current plans to extend broadband service to unserved locations in rate-of-return service territories."⁵ The Company's Progress Report updates this information as well as provides maps and detailed information as to whether or not network improvement objectives were achieved at the wire center level. Accordingly, because the Company is a rate-of-return carrier, it must file Progress Reports which contain proprietary, competitively sensitive information related to the Company's existing network including the specific locations of customers as well as describe proposed improvements or upgrades and maintenance of its network throughout its service area. Specifically, this information sets forth services provided by the Company over its existing network including specific locations of customers as well as planned network improvement and maintenance for the years 2015 through 2019 including project start and completion dates, population that will be impacted by the improvements and upgrades at the wire center level and projected capital costs associated with the improvements and upgrades and operating costs associated with maintaining the network including depreciation for investments that have already been made. As such, this information contains competitively sensitive information related to the Company's existing network as well as detailed plans at the wire center level for network upgrades and maintenance projected for the years 2015 through 2019.

5. With respect to identifying possible exposure to competitive harm, the information contained in the Line 112 attachment is information that is not customarily released to the public. This information is proprietary to the Company, is unique to the Company's serving territory and is only known to the Company and its authorized agents. If the Information is not protected, it would have economic value to potential competitors who would be able to target their marketing to specific customers. In a competitive telecommunications marketplace, this type of information is highly sensitive. If publicly disclosed, it would enable competitors to craft business plans that capitalize on their knowledge of the locations of the Company's customers which would place the Company at a competitive disadvantage.
6. With respect to steps the Company has taken to ensure against unauthorized disclosure of the information contained in the attachment, the Company is filing

⁵ See *Connect America Fund et al.*, WC Docket 10-90 *et al.*, Order, DA 13-332 (rel. Mar. 5, 2013) ("*March 5, 2013 Order*") at para 9 citing Section 54.202(a) (1) (ii).

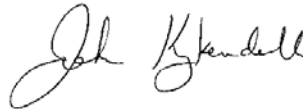
the attachment under seal. The Company uses the information contained in the Progress Report to ensure that its customers continue to receive state-of-the-art high quality telecommunications and broadband services that the Company has been providing to them for many years as well as to satisfy mandatory reporting requirements and does not share the information for which protection is sought. The Company protects the secrecy of this information with a security protocol that ensures the information is not inadvertently disclosed or disseminated. Only directors, managers and employees with a direct need to know are authorized to access the information.

7. Any previous versions of this information are not publicly available.
8. Because the information is not routinely available, a need exists for maintaining the confidentiality of this information permanently.
9. Not applicable.

Based on the preceding, JSI respectfully requests on behalf of the Company that the Commission grant confidential treatment under Section 0.459 to Company's Progress Report provided at FCC Form 481 Line 112 attachment.

Please contact the undersigned with any questions regarding this request.

Sincerely,



John Kuykendall
JSI Vice President
301-459-7590
jkuykendall@jsitel.com

**FCC Form 481 - Carrier Annual Reporting
Data Collection Form****REDACTED FOR PUBLIC INSPECTION**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	330974
<015>	Study Area Name	WOOD COUNTY TEL CO
<020>	Program Year	2017
<030>	Contact Name: Person USAC should contact with questions about this data	Greg Krings
<035>	Contact Telephone Number: Number of the person identified in data line <030>	7154218129 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	krings@solarus.biz
	Form Type	54.313 and 54.422

**(100) Service Quality Improvement Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	330974
<015>	Study Area Name	WOOD COUNTY TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Greg Krings
<035>	Contact Telephone Number - Number of person identified in data line <030>	7154218129 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	krings@solarus.biz

<110>	Has your company received its ETC certification from the FCC?	(yes / no)	<input type="radio"/> <input checked="" type="radio"/>
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no)	<input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, please file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

330974wi112.pdf

Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How much (USF) was used to improve service quality and how support was used to improve service quality
- <116> How much (USF) was used to improve service coverage and how support was used to improve service coverage
- <117> How much (USF) was used to improve service capacity and how support was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

Yes
Yes
Yes
Yes
Yes
Yes

**(300) Unfulfilled Service Request
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	330974
<015>	Study Area Name	WOOD COUNTY TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Greg Krings
<035>	Contact Telephone Number - Number of person identified in data line <030>	7154218129 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	krings@solarus.biz

<300> Unfulfilled service request (voice)

0

<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband)

2

330974wi330.pdf

<330> Detail on attempts (broadband)

Name of Attached Document

(400) Number of Complaints per 1,000 customers Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	330974
<015>	Study Area Name	WOOD COUNTY TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Greg Krings
<035>	Contact Telephone Number - Number of person identified in data line <030>	7154218129 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	krings@solarus.biz
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. Offered only fixed voice	
<410>	Complaints per 1000 customers for fixed voice	0 . 0
<420>	Complaints per 1000 customers for mobile voice	
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. Offered only fixed broadband	
<440>	Complaints per 1000 customers for fixed broadband	0 . 0
<450>	Complaints per 1000 customers for mobile broadband	

(500) Compliance With Service Quality Standards and Consumer Protection Rules		FCC Form 481
Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013

<010>	Study Area Code	330974
<015>	Study Area Name	WOOD COUNTY TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Greg Krings
<035>	Contact Telephone Number - Number of person identified in data line <030>	7154218129 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	krings@solarus.biz
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
330974wi510.pdf		
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	

(600) Functionality in Emergency Situations Data Collection Form	REDACTED FOR PUBLIC INSPECTION	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	330974
<015>	Study Area Name	WOOD COUNTY TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Greg Krings
<035>	Contact Telephone Number - Number of person identified in data line <030>	7154218129 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	krings@solarus.biz
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	330974wi610.pdf

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(710) Broadband Price Offerings Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	330974
<015>	Study Area Name	WOOD COUNTY TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Greg Krings
<035>	Contact Telephone Number - Number of person identified in data line <030>	7154218129 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	krings@solarus.biz

[illegible]

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	330974
<015>	Study Area Name	WOOD COUNTY TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Greg Krings
<035>	Contact Telephone Number - Number of person identified in data line <030>	7154218129 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	krings@solarus.biz
<810>	Reporting Carrier	Wood County Telephone Company dba Solarus
<811>	Holding Company	Wood County Telephone Company
<812>	Operating Company	Wood County Telephone Company dba Solarus

[illegible]

**(900) Tribal Lands Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	330974
<015>	Study Area Name	WOOD COUNTY TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Greg Krings
<035>	Contact Telephone Number - Number of person identified in data line <030>	7154218129 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	krings@solarus.biz

<900> Does the filing entity offer tribal land services? (Y/N) Yes

<910> Tribal Land(s) on which ETC Serves

Ho-Chunk Nation

<920> Tribal Government Engagement Obligation

330974wi920.pdf

Name of Attached Document

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes

**(1000) Voice and Broadband Service Rate Comparability
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	330974
<015>	Study Area Name	WOOD COUNTY TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Greg Krings
<035>	Contact Telephone Number - Number of person identified in data line <030>	7154218129 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	krings@solarus.biz

<1000> Voice services rate comparability certification Yes

<1010> Attach detailed description for voice services rate comparability compliance

Name of Attached Document

<1020> Broadband comparability certification

Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau

<1030> Attach detailed description for broadband comparability compliance

Name of Attached Document

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	330974
<015>	Study Area Name	WOOD COUNTY TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Greg Krings
<035>	Contact Telephone Number - Number of person identified in data line <030>	7154218129 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	krings@solarus.biz

<1100> Certify whether terrestrial backhaul options exist (Y/N)

Yes

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010>	Study Area Code	330974
<015>	Study Area Name	WOOD COUNTY TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Greg Krings
<035>	Contact Telephone Number - Number of person identified in data line <030>	7154218129 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	krings@solarus.biz

330974wil1210.pdf

Name of Attached Document

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

<1220> Link to Public Website

HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- | | | |
|--------|---|-------------------------------------|
| <1221> | Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, | <input checked="" type="checkbox"/> |
| <1222> | Details on the number of minutes provided as part of the plan, | <input checked="" type="checkbox"/> |
| <1223> | Additional charges for toll calls, and rates for each such plan. | <input checked="" type="checkbox"/> |

(2000) Price Cap Carrier Additional Documentation Data Collection Form <i>Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers</i>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	330974
<015>	Study Area Name	WOOD COUNTY TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Greg Krings
<035>	Contact Telephone Number - Number of person identified in data line <030>	7154218129 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	krings@solarus.biz

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

- <2010> 2nd Year Certification 47 CFR § 54.313(b)(1)(i) - Note that for the July 1 2016 certification, this applies to Round 2 recipients of Incremental Support
- <2011> 3rd Year Certification 47 CFR § 54.313(b)(1)(ii) - Note that for the July 1 2016 certification, this applies to Round 1 recipients of Incremental Support
- <2022> Recipient certifies, representing year two after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.
- <2023> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year two - 54.313(b)(2)(ii). Round 2 recipients only.
- <2024A> Round 2 Recipient of Incremental Support?
- <2024B> Attach list of census blocks indicating where funding was spent in year two - 54.313(b)(2)(ii). Round 2 recipients only.
- <2025A> Round 1 or Round 2 Recipient of Incremental Support?
- <2025B> Attach geocoded Information for Phase I milestone reports (Round 1 for year three and Round 2 for year two) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-
- <2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)

Name of Attached Document Listing
Required Information

Name of Attached Document Listing
Required Information

(2000) Price Cap Carrier Additional Documentation (Continued)

Data Collection Form

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

<2017B> Attach information for Phase II - 54.313(e)(1) - list of geocoded locations already meeting the 54.309 public interest obligations at the end of calendar year 2015 and total amount of Phase II support, if any, the price

Name of Attached Document Listing
Required Information

cap carrier used for capital expenditures in 2015.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(2)(ii)

Name of Attached Document Listing
Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(2)(v)

<2020> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 40% of its supported locations in the state on December 31, 2017 - 54.313(e)(3)

<2021> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 60% of its supported locations in the state on December 31, 2018 - 54.313(e)(4)

<2026> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 80% of its supported locations in the state on December 31, 2019 - 54.313(e)(5)

<2027> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 100% of its supported locations in the state on December 31, 2020 - 54.313(e)(6)

<010>	Study Area Code	330974
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<039>	Contact Email Address - Email Address of person identified in data line <030>	krings@solarus.biz

Complete the items below to note compliance with five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)	
(3010A)	Milestone Certification {47 CFR § 54.313(f)(1)(i)}	Yes - Attach Certification
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	No - No New Community Anchors
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No) <input checked="" type="radio"/> <input type="radio"/>
(3014)	If yes, does your company file the RUS annual report	(Yes/No) <input type="radio"/> <input checked="" type="radio"/>
(3015)	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires: Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	<input type="checkbox"/>
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No) <input checked="" type="radio"/> <input type="radio"/>
(3019)	If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains: Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers	<input checked="" type="checkbox"/>
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	<input checked="" type="checkbox"/>
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	<input checked="" type="checkbox"/>
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers	<input type="checkbox"/>
(3023)	Underlying information subjected to a review by an independent certified public accountant	<input type="checkbox"/>
(3024)	Underlying information subjected to an officer certification.	<input type="checkbox"/>
(3025)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information

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(3005) Rate Of Return Carrier Additional Documentation (Continued)

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	330974
<015>	Study Area Name	WOOD COUNTY TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Greg Krings
<035>	Contact Telephone Number - Number of person identified in data line <030>	7154218129 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	krings@solarus.biz

Financial Data Summary

(3027) Revenue

(3028) Operating Expenses

(3029) Net Income

(3030) Telephone Plant In Service(TPIS)

(3031) Total Assets

(3032) Total Debt

(3033) Total Equity

(3034) Dividends

(4005) Rural Broadband Experiment Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	330974
<015>	Study Area Name	WOOD COUNTY TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Greg Krings
<035>	Contact Telephone Number - Number of person identified in data line <030>	7154218129 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	krings@solarus.biz

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission’s public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.	Name of Attached Document Listing Required Information	
---	--	--

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.	Name of Attached Document Listing Required Information	
--	--	--

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area.	Name of Attached Document Listing Required Information	
--	--	--

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010>	Study Area Code	330974
<015>	Study Area Name	WOOD COUNTY TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Greg Krings
<035>	Contact Telephone Number - Number of person identified in data line <030>	7154218129 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	krings@solarus.biz

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer: ext.	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010> Study Area Code	330974
<015> Study Area Name	WOOD COUNTY TEL CO
<020> Program Year	2017
<030> Contact Name - Person USAC should contact regarding this data	Greg Krings
<035> Contact Telephone Number - Number of person identified in data line <030>	7154218129 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	krings@solarus.biz

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) <u>JSI</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	JSI
Name of Reporting Carrier:	WOOD COUNTY TEL CO
Signature of Authorized Officer:	CERTIFIED ONLINE Date: 06/21/2016
Printed name of Authorized Officer:	Greg Krings
Title or position of Authorized Officer:	Asst Secretary / Treasurer
Telephone number of Authorized Officer:	7154218129 ext.
Study Area Code of Reporting Carrier:	330974 Filing Due Date for this form: 07/01/2016
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	WOOD COUNTY TEL CO
Name of Authorized Agent Firm:	JSI
Signature of Authorized Agent or Employee of Agent:	CERTIFIED ONLINE Date: 06/21/2016
Name of Authorized Agent Employee:	Cassandra Heyne
Title or position of Authorized Agent or Employee of Agent	Consultant
Telephone number of Authorized Agent or Employee of Agent:	3014597590 ext.
Study Area Code of Reporting Carrier:	330974 Filing Due Date for this form: 07/01/2016
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

REDACTED FOR PUBLIC INSPECTION

REDACTED – FOR PUBLIC INSPECTION

ATTACHMENT - LINE 112

**Five-Year Network Improvement Plan and
Progress Report**

ATTACHMENT REDACTED IN ENTIRETY

REDACTED FOR PUBLIC INSPECTION

REF	CUSTOMER NAME	DESCRIPTION OF SERVICE REQUESTED	SERVICE REQUESTED (✓ ALL APPLICABLE TO UNFULFILLED REQUEST)		BROADBAND	DESCRIBE HOW CARRIER ATTEMPTED TO PROVIDE SERVICE
			BROADBAND	VOICE	SPEED REQUESTED	
1	Customer 1	high speed internet	x			subscriber is in an area that is not economically feasible to provide service
2	Customer 2	high speed internet	x			subscriber is in an area that is not economically feasible to provide service

Wood County Telephone Company's Demonstration of Compliance with Applicable Service Quality Standards and Consumer Protection Rules

In establishing this certification in its *2005 ETC Order*,¹ the FCC found that an ETC must make “a specific commitment to objective measures to protect consumers.”² The Commission found that for wireless ETCs, compliance with CTIA’s Consumer Code for Wireless Service would satisfy this requirement” and that the sufficiency of other commitments would be considered on a case-by-case basis.³ In this context, the FCC stated, “to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement.”⁴

Wood County Telephone Company (“Company”) hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company is subject to consumer protection obligations under state law. Wood County Telephone Company complies with applicable service quality standards for telecommunications providers in the Wisconsin State Statutes (§§100.207 and .208) regulating, advertising, sales and collections practices, and as applicable, those of the Public Service Commission of Wisconsin in the Wisconsin Administrative Code (*Ch. PSC 165*), regarding Standards for Telecommunications Service.

¹ *Federal-State Joint Board on Universal Service*, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) (“*2005 ETC Order*”).

² *Id.* at para. 28.

³ *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: “(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy.” *Id.* at n. 71.

⁴ *Id.* at n. 72.

Wood County Telephone Company complies with consumer protection requirements including those found in federal Customer Proprietary Network Information (*CPNI*; *WC Docket No. 04-36*), those of the Wisconsin Department of Agriculture, Trade and Consumer Protection (*Ch. ATC 123*) covering appropriate subscription and billing practices and (*Ch. ATC 127*) covering appropriate direct marketing practices. Wood County Telephone Company certifies it has complied with these requirements and will continue to comply with these requirements.

The Company is subject to consumer protection obligations for broadband services under federal law. These obligations include, but are not limited to, the following: public disclosure of accurate information regarding network management practices, performance, and commercial terms of broadband internet access services; as a means of providing sufficient information for consumers to make informed choices regarding use of such services, and for content, application, service and device providers to develop, market, and maintain internet offerings as specified in F.C.C. 47 C.F.R. Part 8 §8.3. The Company furthermore will comply with all requirements set forth in the *2015 Open Internet Order* when it becomes effective.

Wood County Telephone Company's Demonstration of Ability to Function in Emergency Situations

Wood County Telephone Company ("Company") hereby certifies that it is able to function in emergency situations as set forth in §54.202(a)(2).¹ The Company's voice and broadband network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company adheres to state requirements that it makes reasonable provision to function in emergencies, and the Company trains its employees on the procedures to be followed in the event of an emergency in order to mitigate interruption or impairment of service (PSC 165.065). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, each central office building is supplied with standby generators and battery back-up that enable the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. The Company has battery backup at all office locations and in its electronic equipment sites. The Wisconsin Rapids, Port Edwards, Nekoosa, Rudolph, Town of Rome, and Town of Saratoga COs all have permanent standby generators. The remote switching units have

¹ Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

batteries to run on temporarily, and there are mobile generators for extended outages in accordance with PSC 165.065. Length of run time is determined by the equipment serving the area and the number of customers working out of the equipment. They will continue to run as long as the Company has access to fuel. The Company complies with the FCC's backup power requirements, effective October 16, 2015.

REDACTED FOR PUBLIC INSPECTION

**(700) Price Offerings including Voice Rate Data
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	330974
<015>	Study Area Name	WOOD COUNTY TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Greg Krings
<035>	Contact Telephone Number - Number of person identified in data line <030>	7154218129 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	krings@solarus.biz

<701>	Residential Local Service Charge Effective Date	1/1/2016
<702>	Single State-wide Residential Local Service Charge	

<703>

[illegible]

REDACTED FOR PUBLIC INSPECTION

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	330974
<015>	Study Area Name	WOOD COUNTY TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Greg Krings
<035>	Contact Telephone Number - Number of person identified in data line <030>	7154218129 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	krings@solarus.biz

[illegible]

REDACTED FOR PUBLIC INSPECTION

(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	330974
<015>	Study Area Name	WOOD COUNTY TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Greg Krings
<035>	Contact Telephone Number - Number of person identified in data line <030>	7154218129 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	krings@solarus.biz

<810>	Reporting Carrier	Wood County Telephone Company dba Solarus
<811>	Holding Company	Wood County Telephone Company
<812>	Operating Company	Wood County Telephone Company dba Solarus

[illegible]



8517 Excelsior Drive
Suite 301
Madison, WI 53717

Phone: 608.664.9110
Fax: 608.664.9112
www.kiesling.com

December 17, 2015

Wilfrid Cleveland, President
Ho-Chunk Nation
W9814 Airport Road
P.O. Box 667
Black River Falls, WI, 54616

Re: Ho-Chunk/Solarus Engagement Discussions Pursuant to 47 CFR §54.313(a)(9)

Dear President Cleveland:

I am attaching minutes of the most recent tribal engagement meeting between your representatives and telecommunications provider Wood County Telephone Company (doing business as Solarus). Solarus provides telephone and broadband services to your tribal lands in Nekoosa, and elsewhere in the state.

These regular meeting were formalized in Federal Communications Commission rules, but more to the point allow for a continuing review of tribal communications needs and joint planning for the benefit of tribal residents and their businesses.

Please feel free to call me with any questions you may have regarding this process.

Respectfully Submitted,

A handwritten signature in black ink that reads 'Robert R. Abrams'.

Robert R. Abrams
Senior Telecommunications Consultant
KIESLING ASSOCIATES LLP

Enclosure

cc: Mr. Michael Rave, Information Technology Supervisor, Ho-Chunk Nation
Mr. Greg S. Krings, Director of Finance / Controller, Solarus

SOLARUS / HO-CHUNK MEETING MINUTES

In fulfillment of tribal engagement obligations in the US Code at §54.313 (a)(9), and to further the goal of establishing good working relationships with its customers located on tribal lands, Wood County Telephone Company d/b/a Solarus ("Solarus") requested a meeting with previously identified representatives of the Ho-Chunk Nation. This meeting was held on December 2, 2015 in Black River Falls, WI.

On behalf of the Ho-Chunk:

- **Michael Rave** – IT Supervisor, Information Technology and Services Michael.Rave@ho-chunk.com (715) 284-2290
- **William Browne** – IT Systems Administrator and Tribal representative on the LinkWisconsin Region 4 Broadband Planning Team William.Browne@ho-chunk.com (715) 284-2290
- **Dave Lambert** – IT Systems Engineer Dave.Lambert@ho-chunk.com (715) 284-2290
- unable to attend, **Lael G. Hall** IT Director Lael.Hall@ho-chunk.com (715) 284-2290

On behalf of Solarus (Wood County Telephone Company):

- **Wendy Hack** – Business Sales Manager wendy@solarus.biz (715) 421-8143
- unable to attend, **Greg Krings** – Director of Finance / Controller krings@Solarus.biz (715) 421-8129

The meeting opened with a brief review of the tribal engagement obligations and reporting requirements required under FCC rules, supplemented through guidance published by the Office of Native Affairs and Policy¹ regarding specific topics that should be covered in these meetings. The following areas were discussed during this meeting:

Tribal Service Areas: A map of currently recognized Ho-Chunk tribal lands within Wood County Telephone Company's (d/b/a Solarus) Nekoosa exchange was reviewed.

Needs Assessment and Deployment Planning

Services being provided to several facilities of the Ho-Chunk were reviewed, and in particular, to the tribal lands falling into the Solarus ILEC ETC service area.

Solarus explained that all of the tribal homes and business locations in Nekoosa tribal lands are among areas scheduled for high-speed facilities upgrades referred to as Media Shower. These will provide faster, more reliable broadband options. It was reiterated that all tribal end users can already request broadband services. Tribal representatives felt that key deployment planning needs are being addressed through existing Solarus sales channels.

There was a discussion of the availability of tribal Lifeline and Link-up program assistance, how these programs works, and how Solarus will continue to advertise their potential benefits.

The Ho-Chunk have an initiative underway to remap tribal lands as part of their overall needs assessment/deployment planning of the tribal service areas. This will include a review of lands the Ho-Chunk purchased as "fee-simple" property. To the extent these do not meet all designation requirements in 47 CFR §54.412, applications will be made to do so, in conjunction with this initiative.

¹ See Office Of Native Affairs and Policy, Wireless Telecommunications Bureau, and Wireline Competition Bureau Issue Further Guidance on Tribal Government Engagement Obligation Provisions of the Connect America Fund, WC Docket No. 10-90, DA 12-1165, Released July 19,2012.

This was part of a question of tribal Lifeline and Link-up availability immediately adjacent to existing tribal lands was raised. Information on recent and current FCC policy, and recent FCC materials were forwarded to Mr. Rave for review and continuing discussion.

Ho-Chunk representatives described recent organizational changes within the Ho-Chunk Social Services Department. Updated contact information was shared and Solarus committed to work with Gregory Blackcoon, the Tribal Aging Unit Director in that department to insure continuing awareness of tribal Lifeline and Link-up programs, as well as to other tribal departments. Representatives feel Solarus has been attentive to this need in the past, and will be in the future, for the newly re-organized department.

Recent service complements and potential upgrades to business locations within the Nekoosa tribal lands were discussed, followed by a discussion of how to spot additional opportunities in these areas. Representatives feel they maintain good working relationships for current services as well as for problem solving.

Feasibility and Sustainability Planning

Certain planned and potential expansion projects at the Nekoosa casino remain under discussion by tribal leadership. These are being cared for through the existing relationship between the tribal Information Technologies organization and Solarus. No gaps or concerns were voiced during the meeting, or expected as these projects move forward.

Marketing Services in a culturally sensitive manner

There was a discussion of what might constitute sensitive vs. insensitive cultural references in Solarus marketing and sales efforts. Tribal representatives felt that Solarus marketing has been sensitive to Ho-Chunk culture. For mutual benefit, it was agreed that any concerns could be swiftly resolved if reported.

Right of Way, Land Use Permitting and Environmental Review Processes

The Ho-Chunk tribal permitting forms introduced last year have been revisited and processes have evolved. Tribal representatives also described a location mapping effort now underway that is aimed at tracking services to housing and business on tribal lands. Contact names were exchanged to insure Solarus would utilize the latest form versions and continued understanding of roles played by the Ho Chunk Department of Utilities & Housing, regional and national Bureau of Indian Affairs (BIA) offices, and the Wisconsin State Historic Preservation Office (SHPO), regarding permitting and process steps. Representatives continued their desire to work together to implement any changes in processes that result.

Cultural Preservation and Environmental Review Processes

There are no known concerns with processes for cultural preservation or environmental concerns at this time, or in recent memory. It is believed that the new permitting process will provide some additional opportunities to identify potential concerns early in the planning process.

There has been no record of voiced complaints from existing tribal land owners, and no voiced gaps in Solarus' compliance with land use permitting and environmental review processes of the Ho-Chunk or Wisconsin Department of Natural Resources/ State Historic Preservation Office (SHPO) in the past year.

Compliance with Tribal Business and Licensing Requirements

There are no known concerns regarding tribal business or licensing requirements. Tribal representatives agreed to share any new requirements or licensing ordinances if they may apply.

Follow Up Activities

- Solarus will reach out to new personnel in the Ho-Chunk Social Services Department to make sure tribal Lifeline and Link-up program awareness remains adequate.
- Continuing successful teamwork on new projects for the Nekoosa casino, including the upgrade or expansion of services to tribal locations (residential and business) in the Nekoosa exchange tribal lands.
- Solarus will make sure revisions to the Ho-Chunk land use ordinances are reviewed by all technical staff, and provided ongoing follow-up on permitting issues that may arise.
- Solarus has since provided requested detail on definitions of tribal lands and Indian country as they may impact tribal Lifeline and Link-up programs.
- Solarus has since forwarded information on business locations and services are to be upgraded to the new Media Shower network.

cc: Wilfrid Cleveland, President of the Ho-Chunk Nation

FCC Form 481 – Line 1210 Lifeline Service Terms & Conditions

SAC: 330974
State: WI
Name: Wood County Telephone Company
Submission: 7/1/2016

Wood County Telephone Company offers Lifeline service to qualifying subscribers.

- Qualifying subscribers receive Lifeline credits totaling **\$10.00** (\$9.25 via the federal Low Income program, plus \$0.75 via the Wisconsin Universal Service Fund) on their telephone bill. The Lifeline benefit reduces the regular monthly rate for any single line residential local telephone service. This benefit is limited to one per qualifying household, and for service received from a single provider.
- Qualifying Tribal members may receive larger credits that bring their monthly local service rate down to \$1.00 under the FCC's Enhanced Lifeline program, and pay no initial local service installation charge under the FCC's Enhanced Link-up program.
- Number of Local Minutes/Calls Provided: Unlimited local calling.
- Additional Charges for Toll Calls: Toll calls and services for Lifeline subscribers are available and are billed at carriers' standard rates.
- No monthly or non-recurring charges for toll blocking features, pursuant to PSC 160.04, Wis. Adm. Code.
- Federal program eligibility for Lifeline service must be confirmed before the credit is issued. All subscribers must be recertified at least once each year.

Lifeline eligibility requires that income be no higher than 135% of the federal Poverty Guideline level, and/or participation in at one of the following programs, verified at least once each year:

- Wisconsin Works (W2)
- Medical Assistance (MA)/Badger Care/Medicaid
- Supplemental Security Income (SSI)
- Food Stamps (SNAP)
- Low Income Home Energy Assistance Program (LIHEAP)
- Wisconsin Homestead Tax Credit (Schedule H)
- Temporary Assistance for Needy Families (TANF)
- Tribally-Administered Temporary Assistance for Needy Families (TTANF)
- Bureau of Indian Affairs General Assistance
- Federal Public Housing Assistance (FPHA)/Section 8
- National School Lunch – Free Lunch Program
- Head Start (if income eligibility criteria are met)

Wood County Telephone Company's local tariff Terms and Conditions for Lifeline Service and residential local rate page are attached.

Exchange Tariff - PSCW

Section	<u>2</u>
Sheet No.	<u>2</u>
Amendment No.	<u>1</u> 6 5

WOOD COUNTY TELEPHONE COMPANY
GENERAL RULES AND REGULATIONS
LIFELINE PROGRAM¹

A. Description

Lifeline is a program designed to provide telephone service at a monthly discounted rate to low income customers, as defined in s. PSC 160.02(8), Wis. Adm. Code. Lifeline rates are established according to s. PSC 160.062(1), (2) and (3), Wis. Adm. Code and are available to all qualified low-income customers.

B. Regulations

The Lifeline Program is available only to qualifying low-income residential customers with a single telephone line per household.

Customers may not be disconnected from Lifeline service for non-payment of toll charges.

If toll blocking is available and the customer has voluntarily elected toll blocking, a service deposit may not be collected to initiate Lifeline service.

If toll blocking is not available, the qualifying low-income customer may be charged a service deposit for initiation of Lifeline service.

Participation in the specified programs must be verified by the telephone company through the Wisconsin Department of Workforce Development (DWD), or the Wisconsin Department of Revenue.

Customers shall complete and remit any query authorization forms or forfeit eligibility. Verification of eligibility will be deemed to be the finding of the Social Security Number (SSN) and name of the listed customer in the active records of DWD for at least one of the specified income assistance programs, or to be a recipient of the Wisconsin homestead tax credit in the past year. Eligibility confirmation through receipt of the Wisconsin homestead tax credit will not become effective until the PSCW acknowledges an acceptable data base query process is in place.

Credits will appear on an eligible customer's bill on the bill date next following the date of application for the Lifeline Program. In cases where a customer's eligibility date as found in DWD records or the records of the Wisconsin Department of Revenue precedes the last bill date prior to application, credit will also be given on one month's prior bill.

Issue _____ Applicable to bills rendered on and after _____

PSCW Authorization by order No. _____ file # _____

Exchange Tariff – PSCW

Section	2
Sheet No.	3
Amendment No.	190

WOOD COUNTY TELEPHONE COMPANY
GENERAL RULES AND REGULATIONS
LIFELINE PROGRAM

B. Regulations (Cont'd)

Except in cases where a customer's qualifying income assistance programs includes LIEAP or the Wisconsin homestead tax credit, eligibility for the Lifeline Program will continue until the bill date next following a failure to find the customer's SSN in the DWD records.

When LIEAP is one of the customer's qualifying income assistance programs, the Lifeline assistance will continue until the bill date in December next following the close of the heating season. At that time, lack of eligibility will be reverified by the Company before removing the Lifeline assistance from the customer's bill.

When the homestead tax credit is one of the customer's qualifying income assistance programs, the eligibility for Lifeline assistance continues until the bill date in the next June following the end of the tax year. At that time, lack of eligibility will be reverified by the Company before removing the Lifeline assistance from the customer's bill.

The Lifeline Program is not available to customers who are dependents for Federal income tax purposes as defined in 26 U.S.C. Section 152 (1986) Unless the customer is more than 60 years of age.

C. Rates

Lifeline Service monthly credit

The Lifeline Service monthly credit is \$10.00.

(I)

Exchange Tariff - PSCW

Section 2
Sheet No. 4
Amendment No. 165

WOOD COUNTY TELEPHONE COMPANY
GENERAL RULES AND REGULATIONS
LIFELINE PROGRAM¹

C. Rates Cont'd)

- (ii) to discontinue or modify the conditions under which the services described herein are provided; and
- (iii) to modify the rates, tolls and charges for the services described herein, effective as of the date such services are provided;

based on any declaratory ruling by the Public Service Commission or any decision by court of appropriate jurisdiction reviewing the Commission's declaratory ruling or the validity and application of Wis. Adm. Code Ch. PSC 160.

Issue _____ Applicable to bills rendered on and after _____

PSCW Authorization by order No. _____ file # _____

WOOD COUNTY TELEPHONE COMPANY
 TELEPHONE RATE FILE
 WISCONSIN RAPIDS, PORT EDWARDS, NEKOOSA AND RUDOLPH
 EXCHANGE RATES

Base Rate Service:	<u>Monthly Rate</u>	<u>State USF Assessment</u>
Business Access Line -		
One-Party	\$27.55	\$0.89 (I)
One-Party (24-month Term)	ICB	0.89 (I)
One-Party (36-month Term)	ICB	0.89 (I)
One-Party (60-month Term)	ICB	0.89 (I)
Key System Line (Multi-line)	\$33.14	\$0.89 (I)
Key System Line (Multi-line) ¹ (24-month Term)	ICB	0.89 (I)
Key System Line (Multi-line) ¹ (36-month Term)	ICB	0.89 (I)
Key System Line (Multi-line) ¹ (60-month Term)	ICB	0.89 (I)
PBX Trunk	\$45.94	
PBX Trunk ¹ (24-month Term)	ICB	
PBX Trunk ¹ (36-month Term)	ICB	
PBX Trunk ¹ (60-month Term)	ICB	
Residence Access Line -		
One-Party	\$22.68 (I)	\$0.89 (I)
One-Party Key Pushbutton Line (Multi-line)	22.68 (I)	\$0.89 (I)
One-Party Key Pushbutton Line (Grouped)	22.68 (I)	\$0.89 (I)

Note 1 – Term pricing applies to purchase on a business accounts of 3 or more lines/trunks.

The State USF Assessment applicable per IBN line, as described in Individual Contract Services, Section 25 Sheet 1, is \$0.89. (I)

* The monthly rate, including Federal and State taxes, are not applicable for the second exchange line when the second exchange line is requested by hearing-impaired Customers to use Two Line Voice Carryover as defined in the Wis. Admin. Code PSC 160.02 (12).

Switching Service:*

Each switched line \$13.61

*Applicable to Central State Telephone Company's Cranmoor customers only.

Rates in this tariff apply for any other services offered to switcher Customers if not specifically covered in an agreement.

Wood County Telephone Company (SAC 330974)

Response to Line 3010 – Milestone Certification (47 CFR §54.313(f)(1)(i))

Wood County Telephone Company hereby certifies that throughout 2015, it took reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream, with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to comparable offerings in urban areas and that requests for such service are met within a reasonable amount of time. If a request for broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream is unreasonable, and offering broadband service at actual speeds of at least 4 Mbps downstream/1 Mbps upstream is reasonable, the Company offers broadband service at actual speeds of at least 4 Mbps downstream/1 Mbps upstream.

REDACTED FOR PUBLIC INSPECTION

REDACTED – FOR PUBLIC INSPECTION

ATTACHMENT - LINE 3026

ATTACHMENT REDACTED IN ENTIRETY